

## SBI Feedback Script

Chapter 29: Delivering Effective Feedback

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*Situation: "When [specific moment, not a general pattern]..."*

*Behavior: "...you did/said [exactly what happened, observable, not your interpretation]..."*

*Impact: "...and the effect was [what actually resulted — on the patient, the team, the outcome]."*

*Close with a forward-looking question: "What would you do the same or differently next time?"*

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*From The Clinical Faculty Complete Field Guide: Ready-to-Use Tools, Scripts, and Evidence-Based Guidance for Every Stage of the Clinical Rotation.*

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