

Post-Setback Coaching Conversation Script

Chapter 19: Coaching Students Through Setbacks

Open by separating the person from the event: "This was a hard moment. It doesn't tell me anything about whether you're going to be a good nurse."

Ask before telling: "What's your read on what happened?"

Name the learning, specifically: "Here's what I want you to take from this..."

Close forward-looking: "What do you need from me before your next clinical day?"

From The Clinical Faculty Complete Field Guide: Ready-to-Use Tools, Scripts, and Evidence-Based Guidance for Every Stage of the Clinical Rotation.

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